

SHIBA Volunteer Training

The Council on Aging of Central Oregon SHIBA program invites you to a
New Volunteer Training

Day One – June 19th

(New Counselors start at 9am) 10am – 4pm

- SHIBA New Volunteer Orientation (optional for seasoned counselors)
- Resources
- Medicare Overview
~ **LUNCH** ~
- Part A in depth
- Part B in depth
- Medigap



Day Two – June 20th

9am to 4pm

- Part D in depth
- Medicare Advantage
~ **LUNCH** ~
- Medicare Savings Program and Extra Help
- Medicare Advantage vs. Medicare
- STARS

All subjects will include how to handle challenging client needs

When: June 19th and June 20th 2019 **Who:** Donna Delikat & Miranda Mathae
State Office Trainers

Where: COIC 334 NE Hawthorne Ave, Bend, OR 97701

Important Additional Information

Lunch, snacks, and beverages will be provided.

**Space is limited – please register by calling 541-678-5483
or by emailing Jane at jroger@councilonaging.org**

REGISTRATION DEADLINE IS JUNE 5TH 2019



COUNCIL ON AGING
OF CENTRAL OREGON