

## LINKS TO HELPFUL RESOURCES

### SHIP Technical Assistance Center

<http://shiptacenter.org/>

This site has training webinars, helpful resources and best practices from other SHIP programs.

### Senior Medicare Patrol

<http://smpresource.org/>

Must create an account to view resources available only to SMPs.

### SHIP NPR Manual

<https://shipnpr.acl.gov/Npr/Docs/UserManual.aspx>

Must have a SHIP NPR account in order to access.

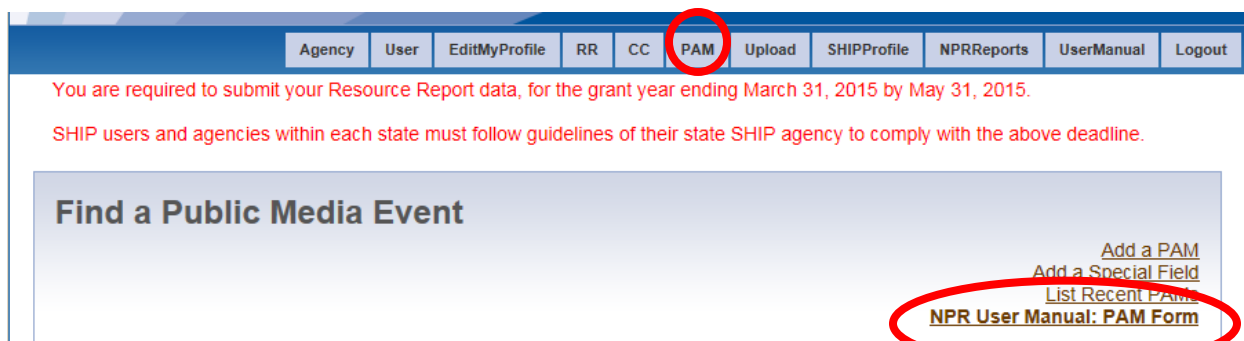


### SHIP NPR Public and Media (PAM) Manual

<https://shipnpr.acl.gov/NPRReports/view>

Must have a SHIP NPR account in order to access.

First click on PAM from main menu, then NPR User Manual: PAM Form



### Medicare Learning Network® (MLN) Suite of Products and Resources for Educators and Students

[http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNEdWebGuide/MLN Suite of Products and Resources for Instr uctors.html](http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNEdWebGuide/MLN%20Suite%20of%20Products%20and%20Resources%20for%20Instr%20uctors.html)

## DRUG COVERAGE

No Part D? Oregon Prescription Discount Program can help. For more information go to [www.OPDP.org](http://www.OPDP.org)

For clients who qualify for LIS, there is a transition program call LiNET (Low Income Newly Eligible Transition). LIS SHIP Hotline 1-866-934-2149

For more information go to:

[http://www.humana.com/pharmacists/pharmacy\\_resources/information.aspx](http://www.humana.com/pharmacists/pharmacy_resources/information.aspx)

For clients who do not qualify for LIS, Patient Assistance may be an option. See [www.needymeds.org](http://www.needymeds.org) for more information.

If a consumer needs medication that they cannot afford,

## GETTING INFORMATION

If you need to talk to insurance plans, medical providers, etc., without your client being present, most will require that your client appoint you as their representative. Use this CMS form to send to these entities:

<https://www.cms.gov/cmsforms/downloads/cms1696.pdf>

**Medicare Publication “Choosing a Medigap”** is valuable for those considering this insurance: <https://www.medicare.gov/Pubs/pdf/02110-Medicare-Medigap.guide.pdf>

### Medicare Publication: Who Pays First

<http://www.medicare.gov/Pubs/pdf/02179.pdf>

Last update was August 2015

**Medicare SEP Chart** – Very handy when trying to find an SEP for a client

[http://www.medicareinteractive.org/uploadedDocuments/mi\\_extra/SEP-Chart.pdf](http://www.medicareinteractive.org/uploadedDocuments/mi_extra/SEP-Chart.pdf)

Additional tools can be found on the Oregon SHIBA website,

[www.oregonshiba.org](http://www.oregonshiba.org)

