

Senior Medicare Patrol (SMP) Expectations

The SMP grant is a separate grant intended to provide additional funds for recruitment and training of volunteers to conduct outreach and education specific to Medicare fraud, waste, abuse and errors. The SMP reporting requirements are:

- Simple inquiries and one-on-one counseling sessions are reported on a monthly basis by the 10th of the following month either in SHIP NPR using the special fields on the client contact form, or directly into the SMP Information Reporting System (SIRS)
- Outreach events, group education sessions and media airings are reported monthly by the 10th of the following month either by using the "SMP Minutes" field on the Outreach Tracking form, or directly into SIRS.
- All time spent on SMP that is not captured by using a client contact form, the simple inquiry form in SIRS, or the outreach tracking form should be reported directly to Miranda by email on a monthly basis by the 10th of the following month. An example of this is administrative time coordinating the program.
- Complex Issues are reported to the SMP lead at the state office. The lead and the counselor/coordinator will work together to submit a complex interaction into SIRS for referral to ACL/OIG. If the county is submitting SMP interactions directly into SIRS they need to seek approval from the state office to refer a complex interaction to ACL/OIG.
- Fill out and submit periodic questionnaires inquiring about SMP activity and outreach. This information will be used for the state SMP progress report narrative.
- Refer to state contract for invoice reporting periods.

Other SMP Grant Requirements

- Do outreach to underserved communities such as the rural population and Native Americans.
- Do 3 or more SMP specific events or presentations a year.
- Participate or assign a representative to attend the quarterly SMP conference call.
- Have all SMP certified counselors attend a SMP specific training or Foundations training at least once every 3 years.
- Have at least one counselor complex interaction trained.
- Have counselors or data entry lead trained on inputting data into SIRS by end of year 2018.
- Have 100% of counselors be SMP certified

Point of Contact

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