

SHIBA Volunteer Training

The Willamalane Adult Activity Center SHIBA program invites you to a
New Volunteer Training

Day One – April 18th

(New Counselors start at 9am) 10am – 4pm

- SHIBA New Volunteer Orientation (optional for seasoned counselors)
- Resources
- Medicare Overview
~ LUNCH ~
- Part A in depth
- Part B in depth
- Medigap



Day Two – April 19th

9am to 4pm

- Part D in depth
- Medicare Advantage
~ LUNCH ~
- Medicare Savings Program and Extra Help
- Medicare Advantage vs. Medicare
- STARS

All subjects will include how to handle challenging client needs

When: April 18th and April 19th 2019 **Who:** Donna Delikat & Miranda Mathae
State Office Trainers

Where: The Bob Keefer Center 250 S 32nd St, Springfield OR 97478

Important Additional Information

Lunch, snacks, and beverages will be provided.

**Space is limited – please register by calling 541-736-4421
or by emailing Jake at Jake.GARIEPY@willamalane.org**

REGISTRATION DEADLINE IS APRIL 15TH 2019

