



## Senior Medicare Patrol (SMP) Expectations

The SMP grant is a separate grant intended to provide additional funds for recruitment and training of volunteers to conduct outreach and education specific to Medicare fraud, waste, abuse and errors. The SMP reporting requirements are:

- Counseling Sessions are reported to SIRS using the Beneficiary Contact Form in the STARS System by selecting the appropriate SMP fields and selecting yes using the "Send to SMP" radial button.
- SMP outreach, group education sessions, and media outreach are reported to SIRS using the Group Outreach and Education Form, and the Media and Outreach Education Form in the STARS System by selecting the appropriate SMP Fields and selecting yes using the "Send to SMP" radial button.
- All time spent on SMP that cannot be captured in the STARS forms should be reported directly to Miranda by email on a monthly basis by the 10<sup>th</sup> of the following month. An example of this is administrative time coordinating the program.
- Complex Issues are reported to the SMP lead at the state office. The lead and the counselor/coordinator will work together to submit a complex interaction into SIRS for referral to ACL/OIG. If the county is submitting SMP interactions directly into SIRS they need to seek approval from the state office to refer a complex interaction to ACL/OIG.
- Fill out and submit periodic questionnaires inquiring about SMP activity for in the State SMP Progress report narratives.
- Refer to state contract for additional statement of work, performance outcomes and compensation details.

### Other SMP Grant Requirements

- Do outreach to underserved communities such as the rural population and Native Americans.
- Do 3 or more SMP specific events or presentations a year.
- Participate or assign a representative to attend the quarterly SMP conference call.
- Have all SMP certified counselors complete at least 4 hours of SMP training every 3 years.
- Have at least one counselor complex interaction trained.
- Strive to have 100% of counselors SMP trained either by scheduling an in-person training with Miranda, or using the TRAX training system.

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