

# SHIBA Volunteer Training



The Metro Area SHIBA programs invite you to a New Counselor Training

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## Day One – Tuesday, July 30

9am – 4pm

(9 – 10 am New Volunteer Orientation;  
10am for returning certified counselors)

- Volunteer Orientation / Resources
- Medicare Overview  
~ **LUNCH** ~
- Part A plus scenario
- Part B plus scenario
- Medigap

## Day Two – Wednesday, July 31

9am – 4pm

- Part D
- Medicare Advantage  
~ **LUNCH** ~
- Medicare Savings / Extra Help
- Review Medicare vs MA
- STARS database

**All subjects will include how to handle challenging client needs**

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**When:** July 30-31, 2019

**Who:** Donna Delikat & Miranda Mathae  
*SHIBA State Office Trainers*

**What:** New Volunteer Training

**Where:** Providence St. Vincent's Medical Center  
9205 SW Barnes Rd, Portland, OR 97225  
Souther Auditorium (east Pavilion)

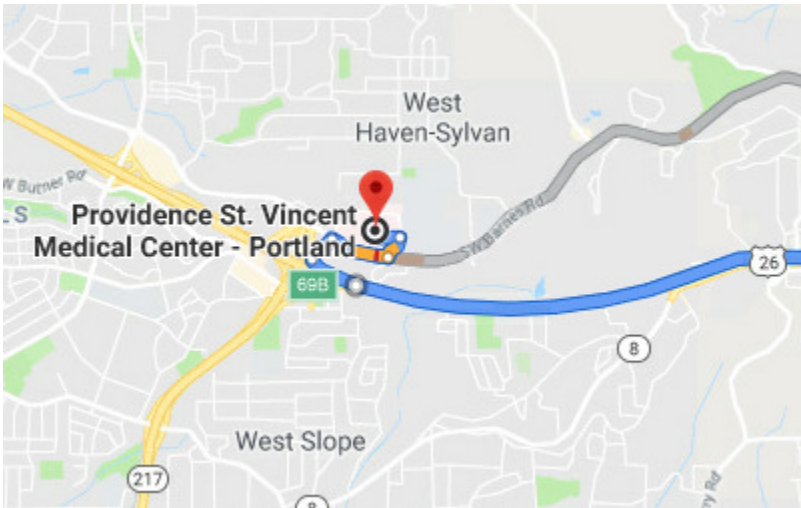
### **Important Additional Information**

Lunch, snacks and beverages will be provided

**Space is limited – please register with the Linda Akermanis 503-315-9150  
or by emailing [Linda.L.Akermanis@oregon.gov](mailto:Linda.L.Akermanis@oregon.gov)**

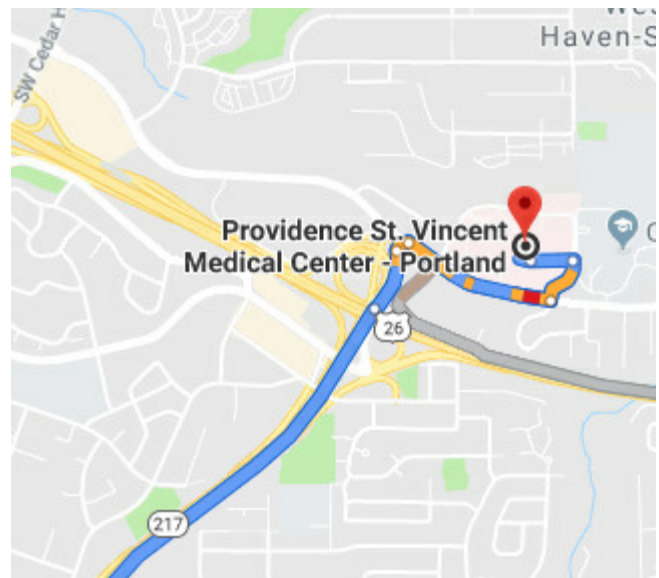
**REGISTRATION DEADLINE IS JULY 23<sup>RD</sup> .**

## Directions:



**From Portland:** Take Hwy 26 west to **exit 69B** toward Park Way / Barnes Rd. Use the right lane and follow signs to Barnes Rd. Turn right onto Barnes Rd then turn left at the second light for SW Monterey Pl. Stay in left lane to access parking structure.

**From the South:** Take Hwy 217 North to the **SW Barnes Rd exit**. Turn right onto Barnes Rd then turn left at the second light for SW Monterey Pl. Stay in left lane to access parking structure.



**From the West:** Take Hwy 26 east to **exit 69B** for Park Way toward Barnes Rd. Sharp right onto SW Baltic Ave (signs for Barnes Road E) then right onto Barnes Rd. Go to second light and turn left onto SW Monterey Pl. Stay in left lane to access parking structure.

