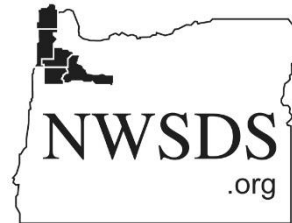


# SHIBA Volunteer Training



The Marion, Polk, Yamhill and Tillamook County SHIBA program invites you to New Volunteer Training

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## Day One – Wednesday, Mar 27

9am – 4pm

(9 – 10 am New Volunteer Orientation;  
10am for returning certified counselors)

- Volunteer Orientation / Resources
- Medicare Overview  
~ LUNCH ~
- Part A plus scenario
- Part B plus scenario
- Medigap

## Day Two – Thursday, March 28

9am – 4pm

- Part D
- Medicare Advantage  
~ LUNCH ~
- Medicare Savings / Extra Help
- Review Medicare vs MA
- STARS database

**All subjects will include how to handle challenging client needs**

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**When:** March 27-28, 2019

**Who:** Donna Delikat & Miranda Mathae  
*SHIBA State Office Trainers*

**What:** New Volunteer Training

**Where:** Labor & Industries Building  
350 Winter Street NE  
2<sup>nd</sup> Floor, Room 260  
Salem, OR 97309

### Important Additional Information

Lunch, snacks and beverages will be provided  
**Space is limited – please register with the Dawn Shaw at 503-947-7302  
or by emailing dawn.shaw@oregon.gov**

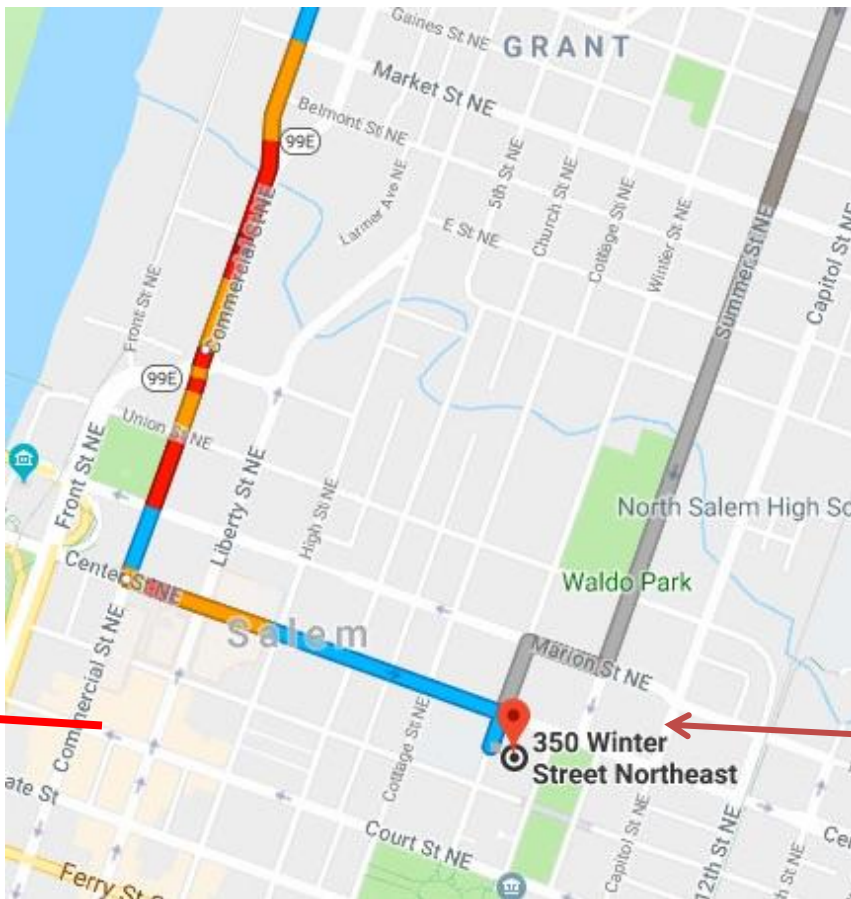
**REGISTRATION DEADLINE IS MARCH 21.**

## Directions:

**From Portland:** Take I-5 south to OR-99E Business S/ Salem Parkway exit 260A. Continue south on Salem Parkway (turns into Commercial St NE) for approximately 4.5 miles. Turn left onto Center St NE. Drive .4 miles to Winter St NE. State parking lot is across from building on the corner of Winter & Center and costs \$6 per day.

**“Yellow Lot” paid parking \$6/day**

**If full, meters are \$1.50 per hour; credit cards ok**



From South of Salem: Take I-5 North to exit 253, OR-22 toward OR-99E Business/Detroit Lake / Bend. Turn left onto Mission St SE. Take the Oregon 99E Business exit toward City Center. This becomes 12th St SE. In .3 miles, turn left onto Court St NE. Turn right in .3 miles onto Winter St NE. Paid parking lot is on the corner of Winter and Center Streets.

