



Meeting Summary

COFA Advisory Group Meeting

March 22, 2018

Group members present: Sean McAnulty (by phone), Henri Cross (by phone), Jill McMahon (by phone), Angie Torres (by phone), Eda-Marie Johnson (by phone), Allison Vargas (by phone) Elizabeth Cronen, Katie Button, Victor Garcia, Nina Remple

Discussion

1. Reimbursement process
 - Possible alternative resources to help with out-of-pocket costs for members. Angie Torres mentioned that Salem Health has an program for uninsured or under insured consumers. Providence and Kaiser Permanente also stated their foundations offer assistance.
 - In consideration to pay providers directly, DCBS COFA would need an authorization from the enrollee as well as a copy of an EOB for services. DCBS COFA would not be billed directly from the providers.
 - Mail stuffer will be included for processed claims with current carrier contact information.
2. Residency documents
 - DCBS COFA will accept a copy of a COFA program notice or Health Insurance Marketplace notice (with QR code) mailed to the applicant as a tier 2 document. Sean McAnulty offered to send a sample of non-profit referral notice to DCBS.

Adjourned meeting at 1:50.

