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Learn how to access and enroll in the official Oregon Marketplace training modules. This guide simplifies the registration process, ensuring you provide the required organizational information to start your certification course successfully.

1. Go to Oregon Marketplace Enrollment Partner Training (orhim.info/training) and click "orhim.info/4dXohml" link or orange box that says "Find a Marketplace Agent Certification Training."

- **Continuing Education Management (CEM):**
 - o Needed to obtain and maintain an assister ID and access to the ONE system.
 - o Contact OCHE for instructions:
CP.Business@odhsosha.oregon.gov
- **Marketplace Certification Training**
 - o Training year begins July 14, 2026 (Training Year 2026–PY2027).
 - o On-demand training available starting September 1, 2026.
 - o Current assisters must complete training by October 31, 2026.
 - o New assisters onboarded after October 31 should complete training as soon as possible (preferably within 30 days).
 - o Training available in English and Spanish.
 - o Certification requires a passing score of 80% or higher on the online exam.
 - o Needed to obtain and maintain access to Oregon's state-based marketplace system.

- o Training year begins July 14, 2026 (Training Year 2026–PY2027).
- o On-demand training available starting September 1, 2026.
- o Insurance agents/brokers with current licenses must complete training by October 31, 2026.
- o New agents/brokers onboarded after October 31 should complete training as soon as possible (preferably within 30 days).
- o Training available in English and Spanish.
- o Certification requires a passing score of 80% or higher on the online exam.
- o **You must complete Oregon's Marketplace Certification Training to obtain and maintain access to Oregon's state-based marketplace system.** Visit onlineinfo.4dx.com/ to find a training.
- o **To maintain access to HealthCare.gov systems** to help clients with prior year enrollments (before 2027) or to help with applications for states still using HealthCare.gov, you must still complete CMS training requirements. Visit [CMS Agent/Broker Training website](#) for more information.



2. Click link to access on demand training in Trakstar learning system:
<https://ormarketplace.learn.trakstar.com/PublicCoursePage.aspx?c=5142686502414>

cheduled training (View Only) |

Report Abuse Help

Insurance

- Basics of Marketplace Coverage
- How to complete an Oregon Explore Health application
- How to support consumers with post-enrollment needs.
- Opportunity to connect with other professionals in the field.

Training can be taken in-person, by webinar, or on-demand. All courses will satisfy the training requirement.

- Receive CE credit (Per the Division of Financial Regulation, only in-person or live webinar trainings qualify for CE credit.)
- Annual training is due by October 31, 2026.

Marketplace On-demand Training Registration is now Available

NOTE: This training fulfills Oregon's state-based Marketplace (MP) requirements. If you also sell insurance on the federal platform or in other states, you must complete those states' requirements as well.

Marketplace Certification Training for Agents

Primary	County	Training format	Training date	Training time	Training location	Available seats	Registration information
Training format On Demand							
English							
English	Spanish	On Demand	Now Available	Can be taken any time	Virtual in Thinkster	unlimited	You will need to create an account in Thinkster with your name, NPN ID and Assistant ID Field THINKSTER-AGENTAL to GET CREDIT. Organization you work for - email it to CP@Marketplace@oregon.gov and please contact CP@Marketplace@oregon.gov. Once you have received login information please contact CP@Marketplace@oregon.gov. Use the LINK to REGISTER: https://courses.thinkster.com/Thinkster.com/Public/Courses/Agency%20114269303014

3. Click "Get Started"

Marketplace Certification Training for Assistants

Understanding Coverage

Marketplace Eligibility and Financial Assistance

Accessing your Account

26 On Demand MP Agent Certification Training

This required training is the Agent On-Demand option.

If you choose this option, you do NOT need to attend a webinar or any live class.

The on-demand modules include the main training, Privacy and Security, a survey, an exam, and the Agent Participation Agreement form.

To pass the course, you must:

- Score at least 80% on the exam (you may retake it if needed), and
- Agree to the Agent Participation Agreement.

Please remember that all components must be completed in order to successfully finish the training. You know you have completed the training when you can download the certificate at the end of the training.

If you have any questions, please email: CP.Marketplace@oha.oregon.gov

Get Started

You must pass each module to progress through this course.

EXPLORE HEALTH

Marketplace Outreach Team
cp.marketplace@oha.oregon.gov

4. Complete ALL fields on form.

face.learn.trakstar.com/register?c=5142686502414

Oregon Health Insurance Marketplace

Every certified assister has an account. If you have never logged in before, please select "forgot password?" to reset.

English

Welcome to '26 On Demand MP Agent Certification Training

Please create an account in order to access this course.

First Name:

Last Name:

Email:

Username:

Password:

Must contain at least 8 characters, one uppercase and lowercase letter, number, and symbol

Confirm Password:

5. IMPORTANT: Enter National Producer Number (NPN) in Assister ID field.

Last name:

Email:

Username:

Password:

Must contain at least 8 characters, one uppercase and lowercase letter, number, and symbol

Confirm Password:

Assister ID:

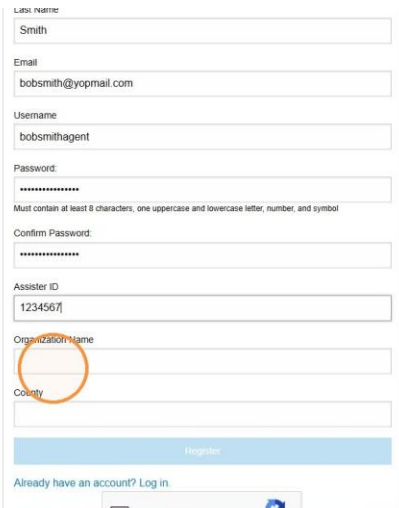
Organization Name:

County:

Register

Already have an account? [Log in.](#)

6. Enter Agency Name (if you work for an agency) in the Organization Name field.



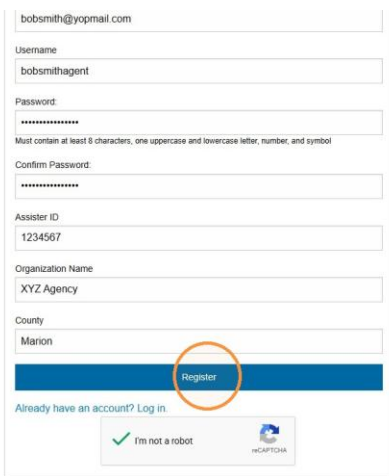
Registration form with the following fields: Last Name (Smith), Email (bobsmith@yopmail.com), Username (bobsmithagent), Password (masked), Confirm Password (masked), Assister ID (1234567), Organization Name (highlighted with an orange circle), and County. A blue Register button and a link to Log in are at the bottom.

7. Enter the county you are based out of in the County field.



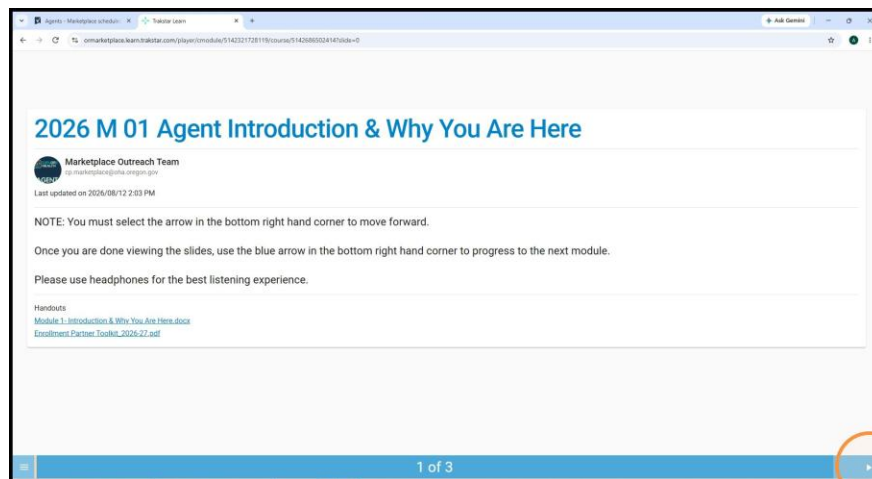
Registration form with the following fields: Last Name (Smith), Email (bobsmith@yopmail.com), Username (bobsmithagent), Password (masked), Confirm Password (masked), Assister ID (1234567), Organization Name (XYZ Agency), and County (highlighted with an orange circle). A blue Register button and a link to Log in are at the bottom.

8. Click "Register"



Registration form with the following fields: Email (bobsmith@yopmail.com), Username (bobsmithagent), Password (masked), Confirm Password (masked), Assister ID (1234567), Organization Name (XYZ Agency), and County (Marion). The blue Register button is highlighted with an orange circle. Below the button is a link to Log in and a CAPTCHA widget.

9. To start the training, click the blue forward arrow to advance to the next training slide.



10. Begin the training by clicking the play button to watch the video.



Notes

When you complete your training, you will be able to download a certificate. If a certificate is available to download, you are certified.

If you have additional questions or encounter issues, email agents.marketplace@oha.oregon.gov.

Health Policy and Analytics Division

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ExploreHealthOR.gov

