

# Notice

## Request for Information

### DCBS - ORHIM - Oregon Health Insurance

#### Marketplace

Marketplace Technology Platform and Consumer Assistance Center

Only Manual Bids Allowed

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#### Issued By

DCBS - Agency - Department of Consumer & Business Services  
Central Services Division  
350 Winter St NE  
Salem, OR 97301

**Contact:** Margarita Nunez (OAC)  
**Phone:** 1 (503) 947-7222  
**Fax:**  
**Email:** margarita.f.nunez@oregon.gov

#### Issued For

DCBS - ORHIM - Oregon Health Insurance  
Marketplace  
350 Winter St. NE  
Salem, OR 97301

Attachments Exist

Organization Attachments Do Not Exist

Documents for Purchase Do Not Exist

<b>Notice #</b> <b>DCBS-1186-19</b>
<b>Publish Date &amp; Time</b> 04/05/2019 11:45 AM
<b>Closing Date &amp; Time</b> 05/31/2019 5:00:00 PM
<b>Time Zone</b> Pacific Time

All dates are mm/dd/yyyy

Company Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
Contact Name \_\_\_\_\_  
Phone \_\_\_\_\_ Fax \_\_\_\_\_  
Email \_\_\_\_\_  
FID (Federal Business Number) \_\_\_\_\_  
Resident Bidder  Yes  No FID \_\_\_\_\_  
(Do not enter SSN)

#### Offerer Comments

#### Notice Summary

This is NOT a solicitation.

This Request for Information (RFI) is issued by the Department of Consumer and Business Services, Oregon Health Insurance Marketplace for information regarding an integrated online health insurance marketplace technology platform and associated consumer assistance center.

This RFI is being issued as part of a value analysis to determine the cost-effectiveness and feasibility for Oregon of a transition to a fully state-based marketplace. There is no anticipated date for a transition at this time.

Responses provided to this RFI will only be used for general information purposes and will not be considered binding on any party. Responses provided to this RFI will also not have any impact on any future solicitation selection process. No contracts or agreements will be awarded as a result of this RFI.

Part one of the RFI requests information regarding existing online health insurance marketplace platforms that are currently in use by at least one state-based marketplace.

Part two of the RFI requests information about consumer assistance solutions (including call center)

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for state-based marketplaces.

Respondents are invited to provide information to one or both parts of this RFI.

Questions and RFI responses should be emailed to Victor Garcia at victor.a.garcia@oregon.gov.

Questions must be submitted via email only by April 19, 2019 at 5:00 p.m.

### Delivery Requirements

#### Payment Terms

Net 0

#### Payment Term Comments

#### FOB

(Not Applicable)

#### Delivery Comments