Notice
Request for Information
DCBS - ORHIM - Oregon Health Insurance
Marketplace
Marketplace Technology Platform and Consumer
Assistance Center
Only Manual Bids Allowed

Issued By
DCBS - Agency - Department of Consumer &
Business Services
Central Services Division
350 Winter St NE
Salem, OR 97301

Contact: Margarita Nunez (OAC)
Phone: 1 (503) 947-7222
Fax: 
Email: margarita.f.nunez@oregon.gov

Issued For
DCBS - ORHIM - Oregon Health Insurance
Marketplace
350 Winter St. NE
Salem, OR 97301

Attachments Exist
Organization Attachments Do Not Exist
Documents for Purchase Do Not Exist

Company Name ____________________________
Address ____________________________
City ____________________________ State ______ Zip Code ______
Contact Name ____________________________
Phone ____________________________ Fax ____________________________
Email ____________________________

FID (Federal Business Number) ____________________________
Resident Bidder  ☐ Yes  ☐ No  FID ____________________________ (Do not enter SSN)

Offerer Comments

Notice Summary
This is NOT a solicitation.

This Request for Information (RFI) is issued by the Department of Consumer and Business Services, Oregon Health Insurance Marketplace for information regarding an integrated online health insurance marketplace technology platform and associated consumer assistance center.

This RFI is being issued as part of a value analysis to determine the cost-effectiveness and feasibility for Oregon of a transition to a fully state-based marketplace. There is no anticipated date for a transition at this time.

Responses provided to this RFI will only be used for general information purposes and will not be considered binding on any party. Responses provided to this RFI will also not have any impact on any future solicitation selection process. No contracts or agreements will be awarded as a result of this RFI.

Part one of the RFI requests information regarding existing online health insurance marketplace platforms that are currently in use by at least one state-based marketplace.

Part two of the RFI requests information about consumer assistance solutions (including call center)
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for state-based marketplaces.

Respondents are invited to provide information to one or both parts of this RFI.

Questions and RFI responses should be emailed to Victor Garcia at victor.a.garcia@oregon.gov.

Questions must be submitted via email only by April 19, 2019 at 5:00 p.m.

Delivery Requirements

Payment Terms
Net 0

Payment Term Comments

FOB
(Not Applicable)

Delivery Comments