

# Oregon Health Insurance Marketplace

## Agent Newsletter

[CMS/HealthCare.gov registration and training for plan year 2018 is now live](#)

[Log in](#) to the Centers for Medicare & Medicaid Services (CMS) Secure Portal or create an account to get started.

Training is offered by CMS on the Marketplace Learning Management System (MLMS) at no cost. Training is also available through three CMS-approved vendors: [America's Health Insurance Plans, Inc.\(AHIP\)](#), the [National Association of Health Underwriters \(NAHU\)](#), and [Litmos by CallidusCloud](#).

CMS-approved vendors cover the same topic areas as the MLMS training and may be able to offer you continuing education unit (CEU) credits, depending on the state in which you are licensed. Vendors may charge a fee for their training.

Agents and brokers must access both the MLMS and CMS-approved vendor training via the CMS Enterprise Portal.

[Geographic coverage for individual health plans – Plan Year 2018](#)

In 2018, most counties will have at least two carriers both on and off the Marketplace and at least one carrier exclusively off the Marketplace. Moda's expansion into both Lane and Tillamook County will give both areas two carriers on the Marketplace. Two counties, Douglas and Lincoln, have only one carrier on and off the Marketplace and one carrier off the Marketplace. County coverage information is available [here](#).

[Over 100 Medicare Agents are now listed on our state-run locator tool](#)

The state has added a feature to the locator tool that will allow consumers to search for local Medicare agents. This search function is the first of its kind in the nation.

In order to be listed as a Medicare agent on the locator we are asking agents to submit specific documentation and participate in a short webinar and test.

Note this is a voluntary process, so agents are not required to go through this process unless they choose to opt in. If you do not participate, however, your listing on the locator tool will

• No commingling of complaints with the Oregon Insurance Commissioner.

Email this documentation to [agents.marketplace@Oregon.gov](mailto:agents.marketplace@Oregon.gov) with "Agent locator/Medicare" in the subject line. Once all of the above are submitted and verified, you will be given access to the webinar training (15-20 minutes of key highlights) and testing program. Passage of the test with 80% or better score will initiate the process for adding your name in the locator tool.

Code of Conduct:

Participation in the agent locator tool will require the following:

- I will follow all of the guidelines spelled out by the Marketplace for participation.
- I will keep all of my required certifications & appointments up to date and current.
- I will follow all of the rules and regulations set forth by CMS regarding the sale of Medicare plans.
- I will do my best to find the best plan for each and every person based upon their needs.

By agreeing to the above, I also understand that my participation can be terminated at the discretion of the Marketplace.

Don't miss out on this great opportunity to increase your visibility to Oregonians in need of help – Click [here](#) for more information and to get started.



Oregon Health Insurance Marketplace

1-855-268-3767

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