

# Oregon Health Insurance Marketplace

## Agent Newsletter

### Notice of rate request filings – Division of Financial Regulation

Health insurance companies submitted 2020 individual and small group rate requests to the Department of Consumer and Business Services' Division of Financial Regulation on May 13. Over the next two months, the division will analyze the requested rates to ensure they adequately cover Oregonians' health care costs.

Oregonians are encouraged to comment on rate change requests during the public comment period, which runs through July 3. The public can learn more about the rate review process by visiting <https://dfr.oregon.gov/healthrates/Pages/index.aspx>.

To learn more about each company's rate request, make a comment, or see what other consumers have to say visit: <https://dfr.oregon.gov/healthrates/Pages/find-filing.aspx>.

Preliminary decisions are expected to be announced late June, and final decisions will be made in late July.

### HealthCare.Gov data match issues

As you know, HealthCare.gov will ask consumers for proof of income, household size, or other information when the government's own records do not match something a consumer put on their application for financial assistance, or for a special enrollment period. Agents are reporting to us an increase in the number of their clients being asked for documents to resolve these data mismatches. They also report problems getting the data mismatch resolved, even after submitting requested verification documentation.

Please reach out to us at [agents.marketplace@oregon.gov](mailto:agents.marketplace@oregon.gov) if you are experiencing this with your clients as well.

### SHOP plan premium estimator

The Marketplace created a SHOP plan premium estimator and initial reviews are positive. Take a look [here](#).

### 2019 Oregon Medicare guide

The 2019 Oregon Medicare guide is now available and can be found [here](#).

### Medicare agent listings on our "Find local help" locator tool

Many Oregon insurance agents are listed in the "find help" directory on OregonHealthCare.gov. If you want yourself listed as a Medicare agent in the directory, follow the process listed [here](#). The process includes submitting specific documentation and participating in a short webinar and test.

Being designated a Medicare agent in the directory is optional, so only those agents choosing that type of listing are required to participate in the Medicare process. If you do not participate, however, your listing on the locator tool will say nothing about Medicare assistance.



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