

Oregon Health Insurance Marketplace

CMS data breach - Update

The Oregon Health Insurance Marketplace received the following information from CMS this morning:

Following last week's breach in the Direct Enrollment (DE) pathway, CMS has implemented new security measures to protect consumer information. As of October 26th, the DE Agent/Broker pathway is now available. Prior to putting the system back online, CMS worked with our partners in the HHS OIG and the HHS CIO to improve the security of the system. With this action, all enrollment pathways are now operational, including the DE Classic consumer pathway for agents and brokers to assist consumers, [HealthCare.gov](https://www.healthcare.gov) and the Marketplace Call Center. We are continuing to assess the information that was accessed as a result of the breach, but can now confirm that no banking, federal tax information (FTI), or protected health information (PHI) was exposed. Once this assessment is completed, affected individuals will be notified as quickly as possible by phone and mail. Affected individuals will be able to register for free credit protection and additional services to prevent and/or remediate issues arising from unauthorized use of data exposed as a result of the breach, including identity monitoring services, identity theft insurance, and identity restoration services. DE partners may continue to test all DE pathways in the IMP1A and UAT0 testing environments.



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