

# Oregon Health Insurance Marketplace

## Agent Newsletter

### 2017 Auto-Enrollment Issue - Updated

Affected consumers who actively selected a 2017 plan between Dec. 20 and Dec. 31, expecting the new plan to replace the Marketplace-chosen and auto-enrolled plan, will retain the auto-enrolled plan until Feb. 1, unless they take steps to remove it sooner (see FAQs for more information and next steps).

Consumers who actively selected a plan between Dec. 20 and Dec. 31 will receive the coverage they chose, but they must contact HealthCare.gov directly to get a Jan. 1 start date on the plan. Otherwise, the actively selected plan will start Feb. 1 (see FAQs for next steps).

Updated FAQ: I actively selected a new plan for 2017, but I've learned that it won't begin until Feb. 1. What happened and how can I fix it?

You can receive something called a "special enrollment period due to loss of minimum essential coverage," allowing a start date of Jan 1 on the plan you chose. Call the HealthCare.gov call center and request this, explaining that your 2016 insurance company no longer serves your area. You may have received the Feb. 1 start date on the new plan if you actively selected it on or after Dec. 20, 2016.

Updated 2017 auto-enrollment FAQs are available here

<http://healthcare.oregon.gov/Documents/2017-auto-enrollment-FAQs.pdf>

### 2017 Crosswalk Information

Crosswalk information for discontinued plans is available here

<http://healthcare.oregon.gov/Documents/2017-exiting-carriers.xlsx>

### Open Enrollment Update

Strong enrollment numbers continue through the first eight weeks of open enrollment; based on data from CMS, a total of 148,978 Oregonians have enrolled thus far. With almost a month to go, we have already topped the 147,109 total enrollments during open enrollment last year.



Oregon Health Insurance Marketplace

1-855-268-3767

[info.marketplace@oregon.gov](mailto:info.marketplace@oregon.gov)

SUBSCRIBER SERVICES:

[Manage Preferences](#) | [Delete Profile](#) | [Help](#)