



## COFA PREMIUM ASSISTANCE PROGRAM TRAINING GUIDELINES

The Compact of Free Association (COFA) Premium Assistance Program is Oregon's health insurance sponsorship program for eligible citizens of the Republic of Marshall Islands, Federated States of Micronesia, and the Republic of Palau who entered the United States under the COFA. The program's goal is to make coverage affordable for low-income COFA citizens paying for the enrollee's share of premiums and in-network out-of-pocket expenses.

### TRAINING COURSES:

1. **Plan Year 2017 FFM Registration and Training/Refresher Training for Agents and Brokers New/Returning to the FFMs**

<https://www.cms.gov/CCIIO/Programs-and-Initiatives/Health-Insurance-Marketplaces/a-b-resources.html>

2. **2017 FFM Navigator Training**

<https://marketplace.cms.gov/technical-assistance-resources/training-materials/training.html>

- Training Overview
- Health Insurance Basics
- Affordable Care Act Basics
- Marketplace Basics
- Marketplace Eligibility and Application Assistance
- Marketplace Affordability and Assistance Programs
- Marketplace Enrollment and Appeals Assistance
- Marketplace Exemptions Assistance
- SHOP Marketplace Assistance
- Cultural Competence and Language Assistance
- Serving Vulnerable and Underserved Populations
- Working with Consumers with Disabilities
- Customer Service Standards and Community Outreach
- Privacy, Security and Fraud Prevention Standards
- Advanced Marketplace Issues

**OR, 2017 FFM Certified Application Counselor Training**

<https://marketplace.cms.gov/technical-assistance-resources/training-materials/training.html>

Modules:

- Training Overview
- Marketplace Eligibility and Application Assistance
- Marketplace Affordability and Assistance Programs
- Marketplace Enrollment and Appeals Assistance

- Marketplace Exemptions Assistance
- SHOP Marketplace Assistance
- Privacy, Security and Fraud Prevention Standards

### 3. **2017 Oregon COFA Premium Assistance Program Training**

Format: Online

Modules:

- Program Overview
- Other Public Assistance Programs for COFA Citizens
- Program Eligibility and Application Assistance
- Program Enrollment and Appeals Assistance
- Privacy, Security and Fraud Prevention Standards Compliance
- Program Outreach and Education
- Advanced Program Issues

Dates:

**AGENTS: October 13, 9:30 – 10:30 a.m.**

**All registered agents who complete the training is eligible for one CEU for Health.**

a. Register online at <https://attendee.gotowebinar.com/register/4026314101388207362>

**COMMUNITY PARTNERS: October 13, 11:00 a.m. – 12:00 p.m.**

a. Register online at <https://attendee.gotowebinar.com/register/5576043854901316868>

### 4. **2017 Oregon COFA Premium Assistance Program Overview**

Format: Online

Modules:

- Program Overview
- Program Outreach and Education

Dates:

**October 13, 1:00 – 2:00 p.m.**

a. Register online at <https://attendee.gotowebinar.com/register/3987967534494272516>

## TRAINING MATRIX:

	<b>FFM Agent Training</b>	<b>FFM Navigator Training</b>	<b>FFM CAC Training</b>	<b>COFA Program Training</b>	<b>COFA Program Overview</b>
<b>Agents</b>	✓			✓	
<b>Community Partners</b>		✓		✓	
<b>Program Ambassadors</b>			✓	✓	
<b>Volunteers</b>					✓