

From: Oregon Health Insurance Marketplace <ordcbs@public.govdelivery.com>
Sent: Friday, October 09, 2015 11:27 AM
To: METLEN Joel C * DCBS
Subject: Agent Newsletter

Oregon Health Insurance Marketplace

Agent Newsletter

Agent Summit Road Show: Exciting News!

Due to popular demand, we are offering an agent summit road show on the following dates:

- 10/23 in Salem from 9:00am-12:00pm
- 10/26 in Bend from 9:00am-12:00pm
- 11/9 in Eugene from 9:00am-12:00am
- 10/28 in Portland from 9:00am-12:00pm

The locations for these “mini” summits will be contingent on the number of RSVPs, so it is **crucial** that you let us know if you will be attending! The “mini” summits are essentially a condensed version of the agent summit being offered in Salem on October 12th. Presenters include staff from the Insurance Division, the Marketplace, and possibly OHA (schedule permitting). Due to staffing constraints we are not able to offer these statewide, but our agent liaison Michael Morter is scheduling in-person meetings around the state over the next six weeks. He will let you know when he will be in your area.

Agent Directory Update: The Marketplace Can Now Make Changes

If you visit OregonHealthCare.gov and find that your information is incorrect (or needs to be updated for any reason) on the search feature you can email agents.marketplace@oregon.gov and we'll make the changes within a few business days. If you are interested in being added to the search feature you can also email agents.marketplace@oregon.gov. Please note that in order to be part of this search feature you MUST be affiliated with the HealthCare.gov, the Federally Facilitated Marketplace (FFM).

2016 Cost Sharing Comparison Tool Now Available

A number of agents found great value in the 2015 plan consumer cost information tool produced by the Insurance Division. This interactive Excel table displays copays and co-insurance for major benefits, deductible and maximum-out-of-pocket costs for every approved individual health insurance plan offered in Oregon inside and outside the Marketplace. The 2016 version has been updated to reflect the following:

Connect with Community Partners and Assisters in your area

If you are interested in networking with local Community Partners and attending OHA's Community Partner Outreach Collaborative Meetings in your region, please send an email to Community.Outreach@state.or.us. The regional outreach coordinator (ROC) for your region will respond to your request and will help you to connect with local Certified Application Assisters. This is an excellent way to build relationships in your region and open the lines of communication. The Community Partners can send qualified health plan (QHP) eligible clients your way for assistance; and you can send Oregon Health Plan (OHP) eligible individuals to the Community Partners for help.

Update: Oregon Health Plan Applications

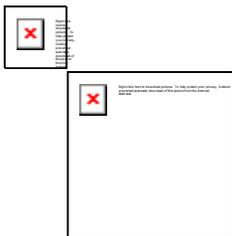
OHA recommends that if agents know they have a client who is OHP eligible, they should apply through OregonHealthCare.gov instead of the FFM. However, in some cases applications might need to be completed through both the FFM and OregonHealthCare.gov. An example of this would be a family where Mom and Dad are QHP eligible, but the children are OHP eligible. The FFM application would include ALL household members but indicate only Mom and Dad are applying. Once that determination is made, head over to OregonHealthCare.gov and complete an application there (include ALL household members) and indicate only the children are applying. This allows for smoother processing and helps to ensure timely processing.

Brochures Now Available

We are pleased to announce that customizable brochures are now available for you and your agency! You can find these on our website: <http://www.oregonhealthcare.gov/agent-resources.html>.

Friendly Reminder: Dedicated Agent Resource

Don't forget we have dedicated resources to answer your Marketplace questions. If you have questions about updates in this newsletter or anything Marketplace related, please call Ashley Russell at (503) 315-9132 or she can be reached by email at ashley.j.russell@oregon.gov.



Oregon Health Insurance Marketplace

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