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Sent: Friday, September 16, 2016 7:51 AM
To: METLEN Joel C * DCBS
Subject: Agent Newsletter

Oregon Health Insurance Marketplace

Agent Newsletter

Important Information for Health Insurance and Medicare Agents

The Oregon Health Insurance Marketplace has several critical items to share with resident health insurance agents who write (or have written) business on the federal health insurance exchange and/or Medicare. More information is available at <http://healthcare.oregon.gov/Documents/9-12-16-agent-update.pdf>.

Oregon's Health CO-OP Claims Information

Any outstanding claims for Oregon's Health CO-OP members must be postmarked on or before October 31, 2016 to be considered for payment. Claims will be reviewed in the order received. Claims for medical services with services dates on or after July 11, 2016 will be paid at 100 percent of the contracted rates. Claims for medical services with service dates prior to July 11, 2016, will receive an initial payment of the contracted rates. One or more additional payments may be made based on the available assets.

Claims reimbursement forms can be found at <http://www.ohcoop.org/get-answers/forms-resources/>.

The finance and receiver teams have printed and mailed August and pre-paid premium refunds. If the CO-OP member believes they should have received a refund and has not, please refer them to the DFR advocacy team at 1-888-877-4894.

Loss of Oregon Health Plan Coverage

As a reminder, if a consumer receives a closure notice from the Oregon health Plan prior to the end of the month, the consumer may apply and select a plan through HealthCare.gov by the end of the month and have coverage start the first day of the following month. In these circumstances, the consumer does not have to apply by the 15th of the month to have a first day of the next month start date.

Geographic Coverage for Individual Health Plans - Plan Year 2017

The Division of Financial Regulation has posted final geographic coverage rules for 2017 for health

Online Training for the COFA Premium Assistance Program

DCBS will soon offer training for community partners, agents, and carriers for the COFA Program. This training will include the following modules:

1. Program Overview
2. Other Public Assistance Programs for COFA Citizens
3. Program Eligibility and Application Assistance
4. Program Enrollment and Appeals Assistance
5. Privacy, Security and Fraud Prevention Standards Compliance
6. Program Outreach and Education
7. Advanced Program Issues

The next agent training will take place on Oct. 13 from 9:30 – 10:30 a.m. Register at <https://attendee.gotowebinar.com/register/4026314101388207362>.

COFA Program Approved Plans

Information on the COFA Program approved plans is now available, including information on plans by county. Please follow the below links:

- [2017 Medical Plans](#)
- [2017 Medical Plans by County](#)

Network Adequacy Standards

The Oregon Division of Financial Regulation recently adopted a new rule regarding network adequacy standards. For more information, please visit the Division's website: <http://dfr.oregon.gov/laws-rules/Pages/adopted-rules.aspx>.



Oregon Health Insurance Marketplace

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